

IMPORTANT NOTICE

To All Medi-Cruz Clients

Medi-Cruz clients who seek medical attention that is considered a non-emergency now have access to a health clinic after-hours through the Medi-Cruz Urgent Care Project. This project was formed to encourage individuals who need immediate medical attention but it is not a life, limb or sight threatening emergency to use Urgent Care.

In order to be referred to the After-hours Clinic you must:

Step 1. Call the After-hours On-Call Medical Provider to discuss your medical complaint, 454-5146. The On-Call Medical Provider will discuss your complaint with the Palo Alto Medical Foundation and they will assess whether they can meet your medical needs. The On-Call Medical Provider will refer you to Urgent Care if appropriate.

Step 2. If referred, you must present a picture ID and your Medi-Cruz card at the registration desk.

The Medi-Cruz Urgent Care Project is a partnership between the Health Services Agency and the Palo Alto Medical Foundation (previously the Santa Cruz Medical Foundation) for Medi-Cruz clients to use Urgent Care services at the Westside Clinic.

Urgent Care is located at 1203 Mission Street, Santa Cruz and is available to Medi-Cruz clients from Monday through Friday, 5:00 p.m. – 8:00 p.m., and on weekends from 9:00 a.m. – 5:00 p.m. The After hours On-Call Provider is available: 5:00 p.m. to 8:00 a.m., and on weekends, in Santa Cruz at 454-5146.

NOTE: Refills for narcotics and controlled substances will NOT be referred to this service. Also, do not present to the Westside Clinic without calling the On-call Medical Provider and getting approval to use this service.