



County of Santa Cruz



HEALTH SERVICES AGENCY

Emergency Medical Services

1800 Green Hills Rd., Suite 240, Scotts Valley, CA 95066

Phone:(831) 454-4120 TDD/TTY: Call 711

EMERGENCY MEDICAL CARE COMMISSION

AGENDA

DATE & TIME	October 16 at 9:00am
LOCATION-In-Person	AMR, 10 Victor Square, Scotts Valley CA
LOCATION-Online	MS Teams Join on your computer, mobile app or room device Click here to join the meeting Meeting ID: 269 192 733 563 Passcode: JTBuWs Download Teams Join on the web Or call in (audio only) +1 831-454-2222,,340791232# United States, Salinas Phone Conference ID: 340 791 232#

COMMISSIONERS:

<i>Open Position, M. Koenig, Dist. 1</i>	Chris Clark, Law Enforcement
Celia Barry, Z. Friend, Dist. 2 – CO-CHAIR	Jason Nee, Fire Chief’s Assoc. – CO-CHAIR
Dr. Marcus Kwan, J. Cummings, Dist. 3	Eric Conrad, Dominican Hosp.
<i>Open Position, F. Hernandez, Dist. 4</i>	Robert Schambach, Watsonville Hosp.
Dr. Arnold Leff, B. McPherson, Dist. 5	Jeremy Boston, AMR
Dr. Marc Yellin, Medical Society	<i>Open Position, Consumer Rep.</i>

COUNTY STAFF:

Greg Benson, EMS Director	Dr. David Ghilarducci, Medical Director
Emily Chung, Public Health Director	Anna Sutton, Director of Nursing
Claudia Garza, Sr. Dept. Admin. Analyst	Shelley Huxtable, Office Assistant III

ITEM:

1. Call to Order/Establish Quorum.
2. Review/Correct Agenda.
3. Approval of Minutes from May 15 meeting.
4. Written Correspondence Listing:

The Written Correspondence Listing is established to act as a report of materials received by the Commission as a whole but, may also include items requested for inclusion by individual Commissioners. Upon completion of any actions deemed necessary (i.e., acknowledgment, referral, etc.), these items are included in the Written Correspondence Listing. While these items are not part of the official record of meetings of the Emergency Medical Care Commission, they will be maintained by the Santa Cruz County Emergency Medical Services Agency for a period of two years.
5. Oral Communications:

Oral Communications for items not on the agenda will be presented for discussion purposes only and may be brought to the Commission by Commissioners or members of the public.
6. Taking Impactful Action – Commission Capacity-Building Series.

Katherine McGrew, Commissions Manager, County of Santa Cruz.
7. Diversion Reports, Greg Benson.
8. What EMS related presentations would the EMCC like to see at future meetings?
9. Open Positions for EMCC Commissioners.

Dr. Kent Benedict resignation.
10. Program Updates:
 - A. Covid-19/Flu/RSV Update, Dr. David Ghilarducci.

The Commission will receive updates on Covid-19/Flu/RSV.
Impact to the hospitals Information link:
<https://www.santacruzhealth.org/HSAHome/HSADivisions/PublicHealth/CommunicableDiseaseControl/CoronavirusHome.aspx>
 - B. Prehospital Advisory Committee, Dr. David Ghilarducci
The Emergency Medical Services Medical Director will provide an update of actions taken by the Prehospital Advisory Committee.
 - C. EMS Administrator Report, Greg Benson.
The Administrator will report on issues of interest, challenges, progress, concerns for the Commission to consider for action, if necessary.
 - D. ET3 and Innovator Report, Jeremy Boston.
The Commission will receive an update from AMR about the ET3 and the EMS Innovator programs.
 - E. Behavioral Health Update, Dr. Marc Yellin.
11. Proposed Agenda Items for next EMCC meeting.
12. Adjournment.



EMERGENCY MEDICAL
SERVICES PROGRAM

County of Santa Cruz

HEALTH SERVICES AGENCY

POST OFFICE BOX 962, 1080 EMELINE AVE., SANTA CRUZ, CA 95061-0962
TELEPHONE: (831) 454-4120 FAX: (831) 454-4488 TDD/TTY: Call 711

EMERGENCY MEDICAL CARE COMMISSION

MINUTES – May 15, 2023, 9:00am-10:35am

COMMISSIONERS:

X	Dr. Kent Benedict, M. Koenig, Dist. 1	X	Chris Clark, Law Enforcement (remote)
X	Celia Barry, Z. Friend, Dist. 2 – CO-CHAIR	X	Jason Nee, Fire Chief's Assoc. – CO-CHAIR
X	Dr. Marcus Kwan, J. Cummings, Dist. 3		Eric Conrad, Dominican Hosp.
	Open Position, F. Hernandez, Dist. 4		Robert Schambach, Watsonville Hosp.
X	Dr. Arnold Leff, B. McPherson, Dist. 5	X	Jeremy Boston, AMR
X	Dr. Marc Yellin, Medical Society		Open Position, Consumer Rep.

REMOTE ATTENDEES:

X	Jeff Horner	X	Kent Cramer
X	Chris Stubendorff	X	Michael Baulch
X	Becky Shoemaker		

COUNTY STAFF:

X	Greg Benson, EMS Director	X	Dr. David Ghilarducci, Medical Officer
X	Emily Chung, Public Health Director	X	Claudia Garza, Sr. Dept. Admin. Analyst
X	Shelley Huxtable, Office Assistant III	X	Juliette Burke, Chief Deputy Clerk, BOS
X	James Russell, Sr. BH Manager	X	Karen Kern, Deputy Dr., Mental Health/Substance Abuse

ITEM:

1. Call to Order at 9:00am and a quorum was established.
2. Review/Correct Agenda - all OK.
3. Approve Minutes from March 20, 2023
Commissioner Nee made motion, Commissioner Benedict seconded motion, all Commissioners in agreement.
4. Written Correspondence – None.
5. Oral Communications – None.
6. Behavioral Health Pediatrics Update, James Russell, (see presentation that was attached to the agenda).
June 30 hard stop date Telecare stops accepting pediatric patients. In negotiations with Watsonville Hospital to accept pediatric patients, updates in 2 weeks.

7. Oath of Office administered to all Commissioners present - Juliette Burke.
8. Radio Communications RFP Update – Chris Clark, presentation attached.
After the CZU fire it was determined that the County radio system needed a complete overhaul. The County Officer's office is full support of this project. Hired Z Consulting to compare current system to new system, project is just starting, County has work groups from different agencies to create RFP based on their needs. Cost estimate is \$30 million. Same system as neighboring counties. Implementation scheduled for 2026. Commissioner Barry asked if more cell towers are part of the plan. Commissioner Clark will get back to the group with that answer.
9. Welcome to Jeremy Boston, EMCC's newest commissioner.
10. No applicants for the two open commissioner positions.
11. Vote for Commissioner Nee to be EMCC Co-Chair – Commissioner Kwan made the motion, Commissioner Yellin seconded motion, all Commissioners in agreement.
Vote for Commissioner Barry to be EMCC Co-Chair – Commissioner Benedict made the motion, Commissioner Yellin seconded the motion, all Commissioners in agreement.
12. EMCC Meeting Cadence – Bi-monthly or Quarterly.
Greg Benson requested moving EMCC meetings to bi-monthly. Commissioner Barry mentioned quarterly may have concerns due to establishing quorum and missed opportunities, prefers bi-monthly. Commissioner Yellin mentioned quarterly meetings would be work-heavy due to less frequent meeting, prefers bi-monthly. Dr. Ghilarducci would like bi-monthly EMCC meetings to coincide with PAC/QIC/HEMS meetings being held immediately following EMCC on even months. Commissioner Leff made the motion, Commissioner Yellin seconded the motion, all Commissioners in agreement.
Greg Benson would like to switch the online/remote option to Microsoft Teams due to logistics and a much heavier County presence on Teams than Zoom. Commissioner Kwan made the motion, Commissioner Boston seconded the motion, all Commissioners in agreement.
13. EMS Week, Greg Benson - 4 calls, 2 traumatic injuries, 2 cardiac arrests.
Proclamations in written correspondence only, no public presentation at most recent BOS meeting. NetCom Board Meeting to recognize and present proclamations. Commissioner Yellin stated it is a big deal for BOS to acknowledge the proclamation recipients. Greg Benson to investigate further with the BOS. Emily Chung asked if we can present in the public comment section of the BOS meeting. Greg Benson wants to plan in advance with EMCC. Greg and Emily to discuss BOS presentation.

14. Program Updates

- a. Covid and Flu Updates, Dr. Ghilarducci – Covid Public Health Emergency ended May 11, however support systems will be in place until November 11 for those without co-pays for testing, etc. Those on Medi-Cal need to re-apply now. MPOX outbreak in Chicago. Norovirus had a few fatalities. Flu is currently non-existent. RSV is OK. There is an uptick in syphilis, we need to make first responders more aware so they can take the necessary precautions. Commissioner Boston asked about masking rules for first responders, Dr. Ghilarducci said that employers can require masks.
- b. Prehospital Advisory Committee, Dr. Ghilarducci – Ketamine is to be added as an analgesic alternative to opiates for pain relief. Opioids can be harmful to those in recovery and Ketamine is a good alternative. Buprenorphine is another alternative, however there is difficulty in obtaining it. Monterey County will start using Ketamine in a week. Commissioner Boston is looking into obtaining it for Santa Cruz County. Commissioner Nee advised of an albuterol shortage, Xopenex is an alternative.
There have been a few missed air ambulance calls. More training on the call down list for 911 operators is needed.
- c. EMS Administrator Report, Greg Benson – Ambulance contract compliance is almost up to date with budgets and contract renewal info. A survey for organization mapping for EMS employers has gone out to partner agencies in fire, law and ambulance on how to improve service.
- d. ET3 and Innovator Report, Jeremy Boston – Recruiting for new Innovator, interviews starting soon. No ET3 report, hope to have Brad Cramer do ET3 and Innovator reports for next meeting.
- e. Behavioral Health Update, Dr. Marc Yellin – Adding to James Russell's earlier presentation, pediatric behavioral health in a crisis, over 1500 psych consults at Dominican ER in April, 20,000 last year. Patients are not getting the care they need, parental permission is required to transfer to out of county facility, and some parents will not grant permission because of distance from home, support, etc. If patient brought in by LEO, LEO must stay with patient until they are transferred, which is not a good use of LEO resources.

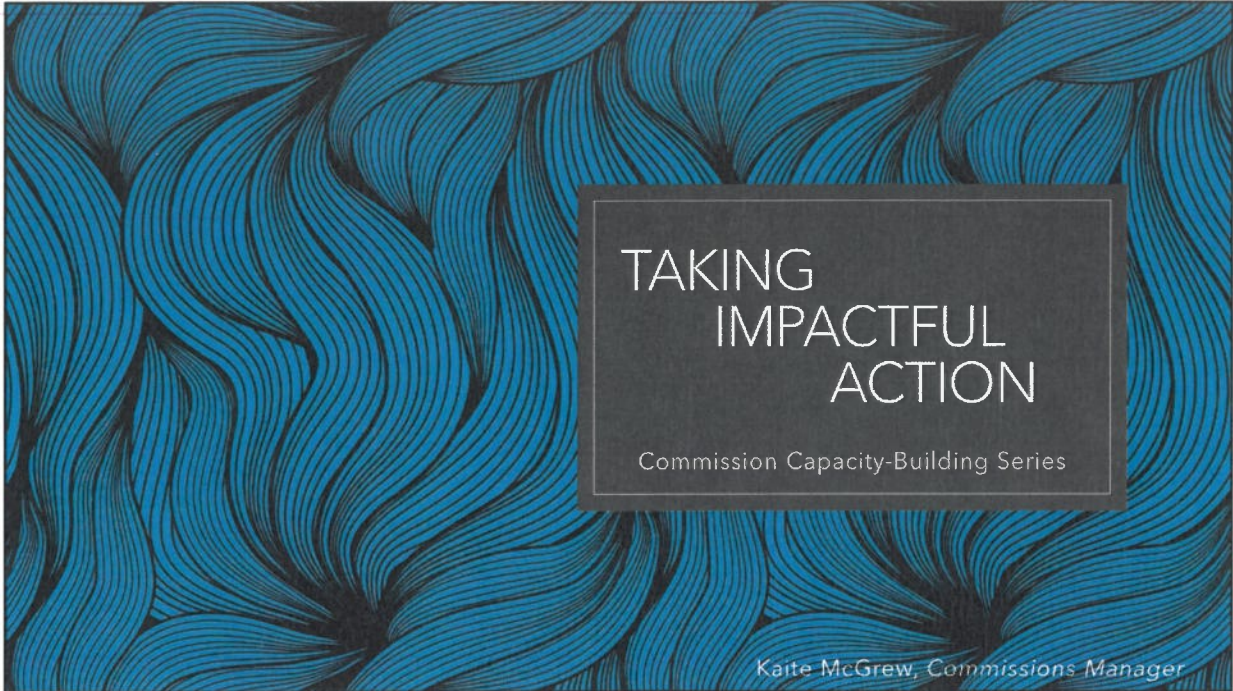
15. Proposed Agenda Items for next EMCC Meeting – California Senate Bill 1168, what EMS related issues would the EMCC like presentations/more information on.

16. Adjournment – 10:35am Commissioner Kwan made a motion to adjourn the meeting, Commissioner Benedict seconded the motion, all Commissioners in agreement.

Agenda Item 6

**Taking Impactful Action –
Commission Capacity-Building Series.
Katherine McGrew, Commissions
Manager, County of Santa Cruz**

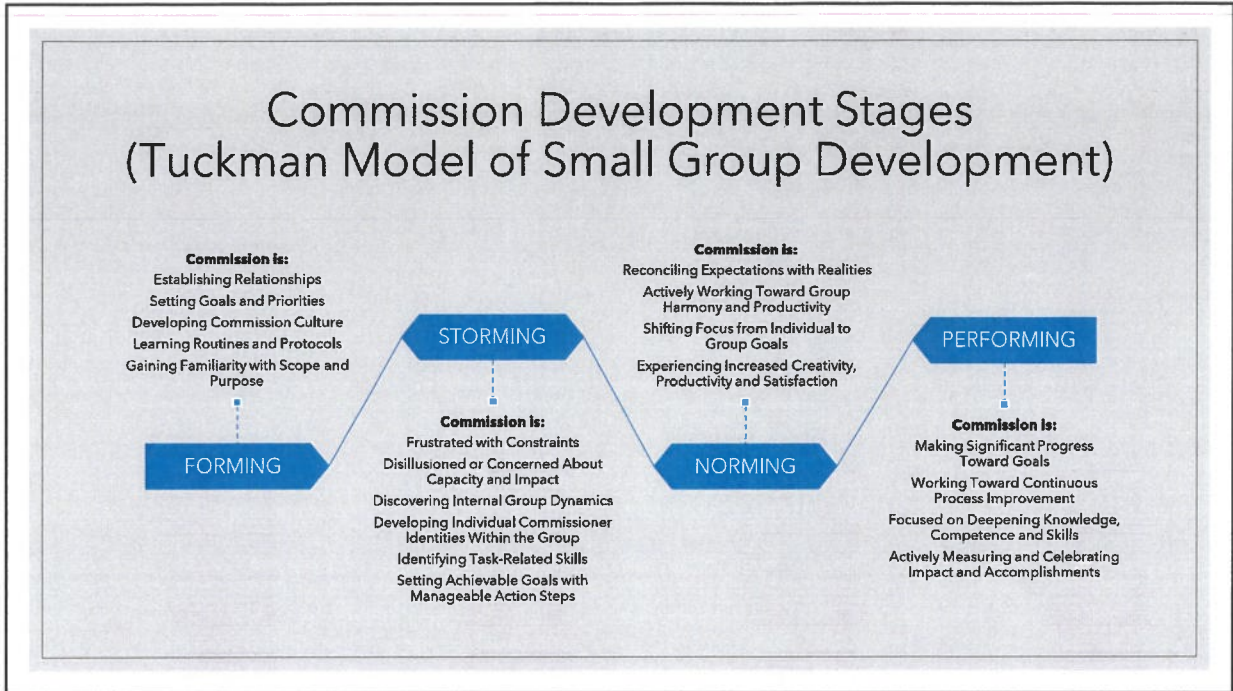
See Attached PowerPoint Slides



1



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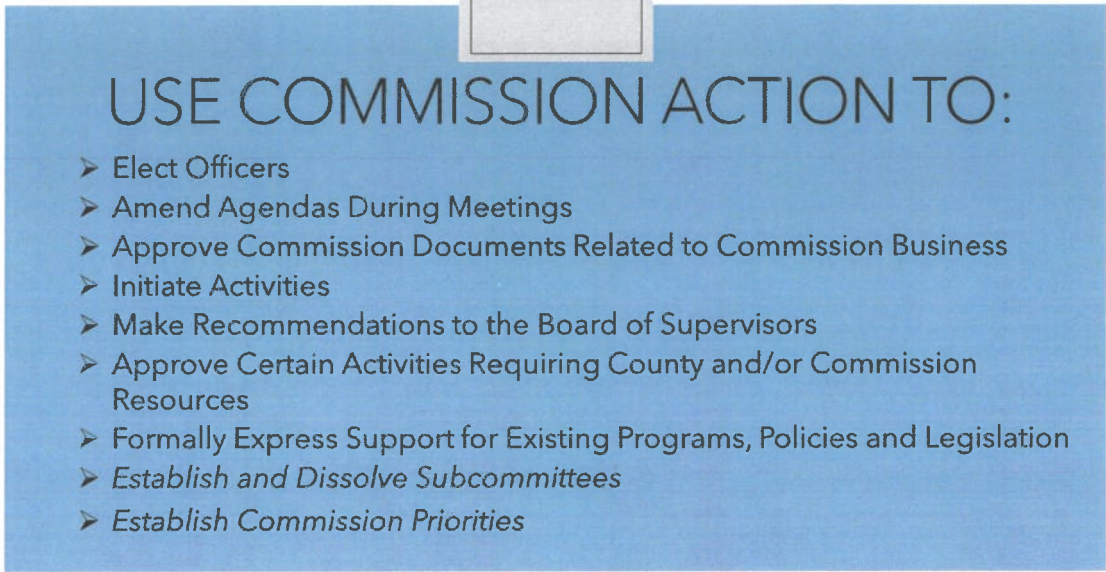


3

Strategies to Fulfill Your Commission Mandate

- ✓ Develop a Strategic Action Plan Based on Mandated Duties
- ✓ Establish Subcommittees Responsible for Specific Mandated Duties
- ✓ Appoint Specific Commissioners to Monitor Community Partner Activities and Give Regular Reports During Meetings
- ✓ Ensure that Commissioner Participation in Activities Related to the Commission's Subject-Matter Jurisdiction Between Meetings Gets Reported and Recorded in the Minutes
- ✓ Regularly Report to Individual District Supervisors on Commission Activities
- ✓ Structure Your Biennial Report Around Your Mandated Duties/Strategic Action Plan

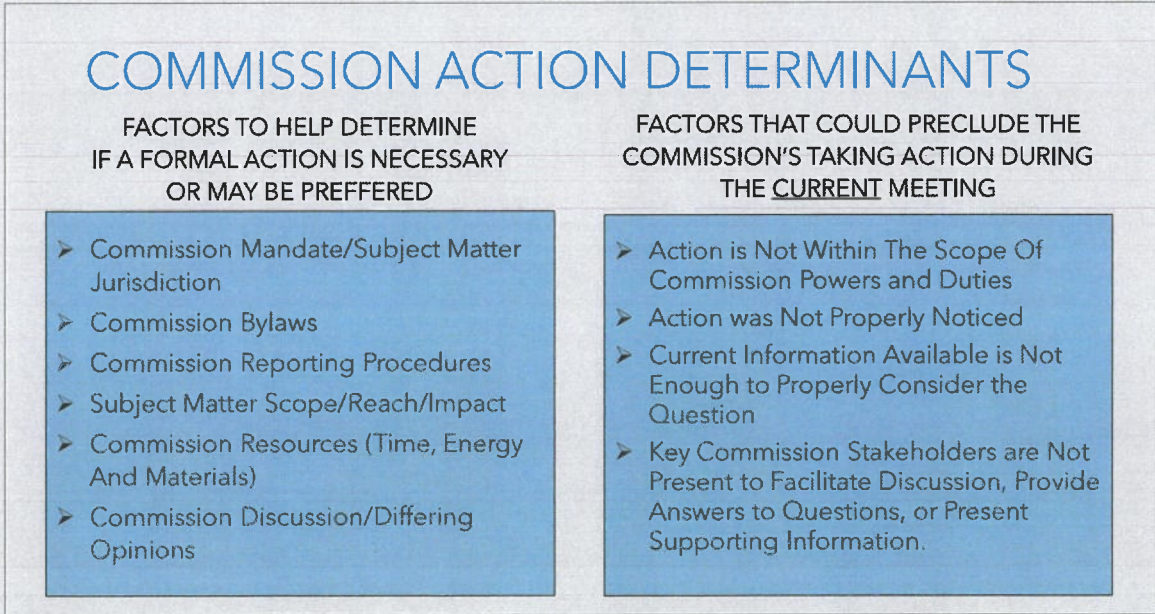
4



USE COMMISSION ACTION TO:

- Elect Officers
- Amend Agendas During Meetings
- Approve Commission Documents Related to Commission Business
- Initiate Activities
- Make Recommendations to the Board of Supervisors
- Approve Certain Activities Requiring County and/or Commission Resources
- Formally Express Support for Existing Programs, Policies and Legislation
- *Establish and Dissolve Subcommittees*
- *Establish Commission Priorities*

5



COMMISSION ACTION DETERMINANTS

<p>FACTORS TO HELP DETERMINE IF A FORMAL ACTION IS NECESSARY OR MAY BE PREFERRED</p>	<p>FACTORS THAT COULD PRECLUDE THE COMMISSION'S TAKING ACTION DURING THE <u>CURRENT</u> MEETING</p>
<ul style="list-style-type: none">➤ Commission Mandate/Subject Matter Jurisdiction➤ Commission Bylaws➤ Commission Reporting Procedures➤ Subject Matter Scope/Reach/Impact➤ Commission Resources (Time, Energy And Materials)➤ Commission Discussion/Differing Opinions	<ul style="list-style-type: none">➤ Action is Not Within The Scope Of Commission Powers and Duties➤ Action was Not Properly Noticed➤ Current Information Available is Not Enough to Properly Consider the Question➤ Key Commission Stakeholders are Not Present to Facilitate Discussion, Provide Answers to Questions, or Present Supporting Information.

6

**Taking
Commission
Action**

BEFORE A MEETING
Publicly Notice According to Brown Act Requirements

DURING A MEETING
Introduce Agenda Item
Review Supporting Documentation
Discuss Supporting Information
Make a Motion
Discussion of the Motion
Call for Public Comment
Take the Vote
Record Results in the Minutes

7

**REPORTING
COMMISSION
ACTION
TO THE
BOARD OF
SUPERVISORS**

RECOMMENDATIONS
Depending Upon Subject Matter:
• Memo on the BOS Consent Agenda
• Memo on the BOS Regular Agenda
• Letter Submitted as Correspondence

REPORTS
• On the BOS Consent Agenda
• On the BOS Regular Agenda with a Presentation if Elevated by a District Supervisor

OTHER ACTIONS
Routine Actions:
Included in Commission Minutes
Noteworthy Actions:
Included in Commission Minutes and Highlighted During Individual Commissioner Reports to Their Appointing Supervisors.

8

HOW TO REPORT
District Supervisors usually determine:

- How Often They Want Appointee Reports
- What Form Those Reports Take

WHAT TO REPORT

- Information Regularly Reported During Meetings
- Noteworthy Achievements or New Projects
- Noteworthy Issues Brought Forward by the Public
- District-Specific Information
- Anything Else Requested by the Supervisor

**INDIVIDUAL
COMMISSIONER
REPORTING
TO
APPOINTING
SUPERVISORS**

9

QUESTIONS?

10

Agenda Item 7

Diversions Reports, Greg Benson

Presentation and discussion on the Dominican and Watsonville Hospitals diversion reports.

Agenda Item 8

What EMS related presentations would the EMCC like to see at future meetings?

Discussion on EMS related topics, issues and concerns the EMCC Commission would like to see at future meetings.

Agenda Item 9

Open EMCC Commissioner Positions

Discussion on how to fill the three (3) current open positions on the EMCC Commission.

Open Positions:

Representative for Supervisor Koenig, District 1.

Representative for Supervisor Hernandez, District 2.

Consumer Representative.